Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this document.

Remarks/Arguments begin on page 7 of this document.

Please amend the application as follows:

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently Amended) A method for provisioning users with resources, the method comprising the steps of:

establishing a set of attributes, organizational information, and user roles;

defining a plurality of resource provisioning policies based on selected attributes,
organizational information, and user roles;

receiving attribute information, organizational information, and user role information for a particular user, resource, or database;

determining which resource provisioning policies are applicable to the user based on the received user role information, organizational information, and attribute information; and

provisioning the user with resources based on the applicable resource provisioning policies, the resources including at least one hard resource.

- 2. (Original) A method as recited in claim 1, the user roles comprising a yes value and a no value, the attributes comprising multiple non-binary values.
- 3. (Original) A method as recited in claim 2, further including the step of reconciling resources by comparing resources currently provisioned to the user with a list of resources that should be provisioned to the user based on the applicable resource access policies, and identifying any differences.
- 4. (Original) A method as recited in claim 3, further including the step provisioning or deprovisioning resources to the user based on the differences detected by reconciliation.
- 5. (Original) A method as recited in claim 2, further including the step of de-provisioning the user with some or all of the user's allocated resources if the user is terminated, suspended, or placed on leave.

- 6. (Original) A method as recited in claim 2, further including the steps of: receiving timing information related to the timing of the provisioning or resources; and provisioning the user with resources at a certain time specified by the timing information.
- 7. (Original) A method as recited in claim 2, the attributes comprising user attributes and resource attributes.
- 8. (Original) A method as recited in claim 2, further including the step of provisioning the user with "hard" resources and "soft" resources.
- 9. (Original) A method as recited in claim 2, further including the step of provisioning the user with resource bundles.
- 10. (Original) A method as recited in claim 2, further including the step of defining a plurality of resource provisioning policies utilizing decision statements that allow irrelevant steps to be bypassed.
- 11. (Original) A method as recited in claim 2, the step of provisioning the user with resources comprising communicating requests for the resources to applications or persons.
- 12. (Currently Amended) A system for provisioning users with resources, the system comprising:

memory for storing a set of attributes, organizational information, and user roles, a plurality of resource provisioning policies based on selected attributes, organizational information, and user roles, and attribute information and user role information for a particular user or resource; and

one or more processors coupled to the memory and an organizational network, the processors programmed for

determining which resource provisioning policies are applicable to a particular user based on the stored user role information, organizational information, and attribute information, and

provisioning the user with resources based on the applicable resource provisioning policies, wherein the resources include at least one hard resource.

- 13. (Original) A system as recited in claim 12, the user roles having a yes value and a no value, the attributes comprising multiple non-binary values.
- 14. (Original) A system as recited in claim 13, the one or more processors further programmed for reconciling resources by comparing resources currently provisioned to the user with a list of resources that should be provisioned to the user based on the applicable resource provisioning policies, and identifying any differences.
- 15. (Original) A system as recited in claim 14, the one or more processors further programmed for provisioning or de-provisioning resources to the user based on the differences detected by reconciliation.
- 16. (Original) A system as recited in claim 13, the one or more processors further programmed for de-provisioning the user with some or all of the user's allocated resources if the user is terminated, suspended, or placed on leave.
- 17. (Original) A system as recited in claim 13, the one or more processors further programmed for:

receiving timing information related to the timing of the provisioning or resources; and provisioning the user with resources at a certain time specified by the timing information.

- 18. (Original) A system as recited in claim 13, the attributes comprising user attributes and resource attributes.
- 19. (Original) A system as recited in claim 13, wherein the user may be provisioned with "hard" resources and "soft" resources.
- 20. (Original) A system as recited in claim 13, wherein the user is provisioned with resource bundles.

(Original) A system as recited in claim 13, the plurality of resource provisioning policies 21. utilizing decision statements that allow irrelevant steps to be bypassed.